## How to Implement APPA Scoring Successfully

When leveraging APPA research, organizations can take different approaches to implement and augment operations to attain industry standards:

1

Bring in certified trainers to help them implement and document APPA cleaning standards and inspections

2

Use the research to adjust current operational practices and as a benchmark to evaluate performance relative to industry standards

In **both cases,** organizations looking to utilize APPA research to improve their processes often take the following steps to improve their current practices.

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### **Assessing Current Cleanliness of your Buildings:**

- Conduct assessments to understand your facility's current cleanliness level and identify areas for improvement.
- Analyze inspection data using spreadsheets or digital dashboards to track trends and changes in cleaning quality.
- Have your management team evaluate cleaning quality based on internal criteria (and/or conduct occupant surveys).
- Speak to your staff about any areas of concern.



Fine-tuning your cleaning approach can create a more welcoming environment.

### **Training and Engaging Staff:**

- Consistently train staff on standards and expectations. Consider using APPA certified trainers or internal managers you can trust.
- Utilize mobile software for real-time feedback to log cleaning activities and ensuring adherence to APPA standards.
- Conduct full team training at the start of the school year and the beginning of summer facilities work to transition teams.
- Teach and empower your staff on how to bring up concerns and ideas for improvement.



Continuous learning and adaptability are key to maintaining high standards of cleanliness.

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#### **Focusing On Continous Improvement**

- Establish regular inspection schedules and/or annual third-party reviews for tracking improvements.
- Data from inspections and cleaning quality assurance software can assist in identifying trends.
- Make informed data-driven decisions about training and resource allocation in real-time.
- Ensure cleanliness standards are consistently met and maintained through digital or analog tracking.



By prioritizing continuous improvement you can ensure a proactive approach to maintaining high standards.

#### **Integrating APPA Score With Daily Operations:**

- Integrate APPA scoring into daily task management by prioritizing cleaning tasks based on benchmarks.
- Use mobile software to track and provide data for cohesive team efforts and on-going performance reporting.
- Communicate standards to all stakeholders to foster transparency about cleanliness levels and improvement, encouraging their contribution to maintaining high standards.



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