

CUSTOMER SPOTLIGHT – IMPROVED JANITORIAL PERFORMANCE



CrowdComfort

CUSTOMER OVERVIEW

Industry: Life Sciences

Customer Since: 2020

Cleanings: 150 cleaning locations per day

PROJECT DETAILS

- Started using Cleaning Maps in June of 2020 with QR codes deployed and cleaning staff was trained.
- As of December 2020, they were at 73.3% compliance with over 600 missed cleanings in the month.
- By December 2021, they were at 98.5% compliance with less than 30 cleanings missed in the month (a 34% performance increase from the same month the year prior.)
- In 2022, the cleaning staff is averaging 96.5% cleaning compliance across all cleaning locations.

SUCCESS CRITERIA

Cleaning Maps & Analytics has given the cleaning staff the ability to show their value while providing the other following benefits:

- Improved health & safety in the workplace and lab spaces
- Less administrative time to validate cleanings
- Quick identification of janitorial team member performance
- Demonstration of value through quick reporting of cleaning & sanitization performance

This has been a critical health & safety tool for the facilities team.

OVER 45,000 CLEANINGS VALIDATED

Over just over 2 years, we've helped the customer track and validate over 45,000 cleanings. We have also evolved the product to provide better visibility into cleaning compliance, cleaning staff and overall cleaning performance.

They have used this data to better allocate resources, confirm daily work and prove performance to executive leadership.

